



9 Pinewood Farm Court | Owings Mills, MD 21117 | Tel: 410.205-5081 | Fax: 410.252.1187  
Email: [vicki@vickihess.com](mailto:vicki@vickihess.com) | [www.VickiHess.com](http://www.VickiHess.com)

## Introduction for Vicki Hess

Vicki Hess is an *Escape Artist*. She helps people escape from Professional Prison and provides their passport to Professional Paradise.

Her passion is using a shift in your viewpoint to create Professional Paradise for yourself, your coworkers, and your customers.

Vicki is the author of *SHIFT to Professional Paradise* and *The Nurse Manager's Guide to Hiring, Firing & Inspiring*.

Vicki is proud to be one of only 215 women in the world who have earned the Certified Speaking Professional designation and Speaking.com recently named her a "Top 5 Healthcare Speaker" for the second year in a row.

She continues to learn everyday from her two almost grown sons and husband what is really important in life.

Please join me in welcoming Vicki Hess.