

Please read the introduction as if you wrote it. This introduction sets the stage and prepares the audience for Vicki's program. Please don't say "I'm going to read what Vicki gave me." 😊 Thank you!

Introduction for Vicki Hess

Would you like to come to work every day with a skip in your step?

Do you wish everybody was as positive and supportive as you?

Can you picture a workplace full of Chief Paradise Officers?

Well, you're in luck! Our speaker today, Vicki Hess, is all about creating engagement, every step of the way.

From Palm Beach Gardens, Florida, Vicki is an RN, Certified Speaking Professional and "Top 5 Healthcare Speaker" for four years in a row. She is the author of *6 Shortcuts to Employee Engagement*, *The Nurse Managers Guide to Hiring, Firing & Inspiring* and *SHIFT to Professional Paradise*. Vicki works with healthcare professionals nationwide to positively impact employee engagement and workplace culture.

When she's not helping clients, you'll find Vicki enjoying her stand-up paddle board, volunteering in the community or thinking about how grateful she is for her 2 marvelous sons and husband.

Please join me in welcoming Vicki Hess.